



# Wine Country Guide

# **Company Description**

Santa Barbara Wine Country Tours (a sector of Santa Barbara Adventure Company) is the premier wine tour company in the region. Our company is a fun and dynamic place of employment for people who are passionate about great wine and all the history, culture and fun of our local wine country!

## Job Type

Seasonal with opportunity to be year-round

## Job Description

Santa Barbara Wine Country Tours is seeking friendly folks to lead our guests on exceptional tasting experiences in wine country. If wine and people are your passion, and you know the Santa Barbara and Santa Ynez regions like your own backyard - or are simply willing to learn- we'd love to hear from you. We are looking for people with a professional demeanor, great time-management skills, and the ability to adapt to changing situations. The ideal candidate will also be able to problem-solve and enjoy working with a diverse range of people, while working well independently with little supervision.

#### Job Duties

- Passenger pick-up, drop-off, and transportation from Santa Barbara to Santa Ynez
- Providing information about the local region, culture, and history
- Working face-to-face with winery tasting room staff
- Following set itinerary and directing guests at each winery to stay on schedule
- Communicating with clients to ensure comfort and enjoyment throughout the day

# Desired Skills & Experience

- Customer service experience
- Class B driver's license
- Clean driving record, comfortable transporting passengers
- In-depth wine knowledge
- Familiarity with the Santa Barbara & Santa Ynez regions
- Friendly and outgoing personality, enjoy meeting new people
- Experience leading tours/ managing groups of people a plus

#### How to Apply

Interested individuals should fill out our online job application on our website and send a resume and cover letter to <a href="https://www.letterstoc.com">letter to <a href="https://www.letterstoc.com">letterstoc.com</a>.

#### **Working Conditions**

- Physical Demands
  - Guides will spend long hours in the field lifting heavy equipment and exerting energy during activities. Guides must have the ability to plan their timelines, routes, and service plans for driving commercial vehicles.

# • Environmental Conditions

 Field locations vary and may include hot, sunny, windy, wet and otherwise wild and remote locations. The incumbent is also located in a busy, open area office. The incumbent is faced with constant interruptions and must meet with others on a regular basis.

## • Sensory Demands

• The incumbent must spend long hours in intense concentration. Drivers must be comfortable with any and all vehicles in the fleet and should take responsibility for continued learning and familiarization surrounding the fleet.

# Mental Demands

• There are several deadlines associated with this position, which may cause significant stress. The incumbent must also deal with a wide variety of people on various issues.

The above statements are intended to describe the general nature and level of work being performed by the incumbent(s) of this job. They are not intended to be an exhaustive list of all responsibilities and activities required of the position.

#### **Compensation**

DOE

We offer competitive pay, tour discounts for friends and family, end of season bonuses, career & training development opportunities for personal & industry growth, seasonal company-wide celebrations, and a fun work environment. Plus, our staff gets access to industry pro deals at many amazing outdoor outfitters!

#### <u>Sick Pay</u>

3 days of paid sick leave per year. Unused sick days do not carry over into the next year.

## <u>401k</u>

Eligible for enrollment in the company's 401k plan with 4% match starting after 1 year of employment and 1,000 hours worked.

Santa Barbara Adventure Company is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, age, national origin, or disabling condition. We can only accept applicants who can legally work in the United States.